

### Appendix 3 Current Opening Hours and Proposed Future Opening Hours for East Sussex Libraries

The Final Proposals listed below for each library are the opening hours which Cabinet is recommended to approve. If approved, it is expected that the new hours will come into effect in the autumn of 2016 and they will be widely publicised.

The 'Current' opening hours are the times that libraries currently open. The '1<sup>st</sup> Proposals' are the opening hours for each library that were proposed in the Opening Hours Consultation. In many cases the 1<sup>st</sup> Proposals and Final Proposals are the same. Any variation between the 1st proposals and Final Proposals is highlighted in blue in the tables below. A summary of the changes for each library is listed at the end of the series of tables.

Battle	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Hours per week	% reduction
Current	closed	09:30- 18:30	09:30 - 17:00	10:00 - 17:00	9:30 - 18:30	9:30 - 17:00	40	
1 <sup>st</sup> and Final Proposals	closed	10:00 - 16:00	10:00 - 13:00	11:00 - 18:00	10:00 - 17:00	10:00 - 17:00	30	25

Bexhill	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Hours per week	% reduction
Current	9:30 - 13:00	9:30 - 18:30	10:00 - 17:00	9:30 - 18:30	9:30 - 18:30	9:30 - 17:00	45	
1 <sup>st</sup> and Final Proposals	10:00 - 13:00	10:00 - 16:00	13:30 - 17:00	11:00 - 18:00	10:00 - 17:00	10:00 - 17:00	33.5	26

Crowborough	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Hours per week	% reduction
Current	9:30 - 17:30	10:00 - 17:30	9:30 - 17:30	9:30 - 19:00	9:30 - 19:00	9:30 - 16:00	49	
1 <sup>st</sup> and Final Proposals	12:30 - 17:00	10:00 - 17:00	10:00 - 14:00	11:00 - 18:00	10:00 - 17:00	10:00 - 17:00	36.5	26

Eastbourne	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Hours per week	% reduction
Current	9:30 - 18:30	9:30 - 18:30	9:30 - 18:30	9:30 - 18:30	10:30 - 18:30	9:30 - 17:00	51.5	
1 <sup>st</sup> and Final Proposals	10:00 - 17:00	10:00 - 17:00	10:00 - 13:00	10:00 - 18:00	10:00 - 17:00	10:00 - 17:00	39	24

Forest Row	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Hours per week	% reduction
Current	14:00 - 17:00	closed	10:00 - 13:00	14:00 - 17:00	14:00 - 17:00	10:00 - 13:00	15	
1 <sup>st</sup> Proposals	closed	closed	10:00 - 13:00	14:00 - 17:00	14:00 - 17:00	10:00 - 13:00	12	20
Final Proposals	14:00 - 17:00	closed	10:00 - 13:00	14:00 - 17:00	closed	10:00 - 13:00	12	20

Hailsham	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Hours per week	% reduction
Current	14:00 - 17:00	10:30 - 19:00	9:30 - 17:00	9:30 - 17:00	9:30 - 18:00	9:30 - 17:00	42.5	
1 <sup>st</sup> and Final Proposals	12:00 - 17:00	12:00 - 17:00	closed	10:00 - 18:00	10:00 - 17:00	10:00 - 17:00	32	25

Hampden Park	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Hours per week	% reduction
Current	9:30 - 13:00 14:00 - 17:00	9:30 - 13:00 14:00 - 17:00	closed	9:30 - 13:00 14:00 - 17:00	9:30 - 13:00 14:00 - 17:00	9:30 - 16:00	32.5	
1 <sup>st</sup> Proposals	10:00 - 13:00	14:00 - 17:00	closed	12:30 - 17:00	10:00 - 17:00	10:00 - 17:00	24.5	25
Final Proposals	10:00 - 13:00 14:00 - 17:00	10:00 - 13:00	closed	10:00 - 13:00 14:00 - 17:00	14:00 - 17:00	10:00 - 16:30	24.5	25

Hastings	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Hours per week	% reduction
Current	9:30 - 18:00	9:30 - 18:30	9:30 - 13:00	9:30 - 18:30	10:30 - 18:30	9:30 - 17:00	45.5	
1 <sup>st</sup> and Final Proposals	10:00 - 17:00	10:00 - 17:00	10:00 - 13:00	10:00 - 18:00	10:00 - 17:00	10:00 - 17:00	39	14

Heathfield	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Hours per week	% reduction
Current	9:30 - 13:00	9:30 - 17:00	closed	9:30 - 19:00	10.30 - 17:00	9:30 - 13:00	30.5	
1 <sup>st</sup> Proposals	closed	10:00 - 17:00	closed	11:00 - 18:00	10:00 - 16:00	10:00 - 13:00	23	25
Final Proposals	10:00 - 13:00	10:00 - 17:00	closed	14:00 - 18:00	10:00 - 16:00	10:00 - 13:00	23	25

Hollington	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Hours per week	% reduction
Current	9:30 - 13:00 14:00 - 17:30	9:30 - 13:00 14:00 - 17:30	closed	9:30 - 13:00 14:00 - 17:30	09:30 - 13:00	9:30 - 13:00 14:00 - 16:00	30	
1 <sup>st</sup> and Final Proposals	10:00 - 13:00	10:00 - 16:00	closed	10:00 - 17:00	10:00 - 13:00	10:00 - 13:00	22	27

Langney	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Hours per week	% reduction
Current	closed	9:30 - 17:00	closed	9:30 - 17:00	9:30 - 14:00	9:30 - 17:00	27	
1 <sup>st</sup> Proposals	closed	10:00 - 17:00	closed	10:00 - 17:00	10:00 - 13:00	10:00 - 13:00	20	26
Final Proposals	closed	10:00 - 17:00	closed	14:00 - 17:00	10:00 - 13:00	10:00 - 17:00	20	26

Lewes	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Hours per week	% reduction
Current	9:30 - 19:00	10:30 - 17:00	9:30 - 13:00	9:30 - 19:00	9:30 - 17:00	9:30 - 17:00	44	
1 <sup>st</sup> and Final Proposals	10:00 - 14:00	10:00 - 17:00	closed	10:00 - 18:00	10:00 - 17:00	10:00 - 17:00	33	25

Mayfield	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Hours per week	% reduction
Current	11:00 - 13:00	14:30 - 18:00	closed	14:30 - 18:00	closed	10:00 - 13:00	12	
1 <sup>st</sup> Proposals	closed	13:30 - 17:00	closed	13:30 - 18:00	closed	10:00 - 13:00	11	8
Final Proposals	closed	14:00 – 17:00	closed	14:00 – 18:00	closed	10:00 – 14:00	11	8

Newhaven	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Hours per week	% reduction
Current	9:30 - 16:30	9:30 - 16:30	closed	9:30 - 16:30	9:30 - 16:30	9:30 - 16:30	35	
1 <sup>st</sup> and Final Proposals	10:00 - 13:00	10:00 - 16:30	closed	10:00 - 16:30	13:00 - 16:30	10:00 - 16:30	26	26

Ore	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Hours per week	% reduction
Current	closed	9:30 – 13:00 14:00 - 17:00	9:30 – 13:00 14:00 - 17:00	closed	9:30 - 13:00 14:00 - 17:00	9:30 - 13:00 14:00 - 17:00	26	
1 <sup>st</sup> and Final Proposals	closed	12:30 - 17:00	10:00 – 13:00 14:00 - 17:00	closed	10:00 - 13:00 14:00 - 17:00	10:00 - 13:00	19.5	25

Peacehaven	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Hours per week	% reduction
Current	9:30 - 13:00	9:30 - 17:00	9:30 - 13:00	9:30 - 19:00	10:30 - 17:00	9:30 - 16:30	37.5	
1 <sup>st</sup> Proposals	closed	10:00 - 15:00	10:00 - 13:00	10:00 - 18:00	10:00 - 16:00	10:00 - 16:00	28	25
Final Proposals	closed	10:00 - 17:00	closed	10:00 - 18:00	10:00 - 17:00	10:00 - 16:00	28	25

Pevensey Bay	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Hours per week	% reduction
Current	closed	10:00 - 12:30 14:00 - 17:30	closed	10:00 - 12:30 14:00 - 17:30	10:00 - 12:30 14:00 - 17:30	10:00 - 12:00	20	
1 <sup>st</sup> Proposals	closed	14:00 - 17:00	closed	10:00 - 12:30 14:00 - 16:00	10:00 - 16:00	10:00 - 13:00	16.5	17
Final Proposals	closed	14:00 - 17:00	closed	10:00 - 13:00 14:00 - 16:00	10:00 - 13:00 14:00 - 16:00	10:00 - 13:30	16.5	17

Polegate	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Hours per week	% reduction
Current	9:30 - 13:00 14:00 - 17:00	9:30 - 13:00 14:00 - 17:30	closed	9:30 - 13:00	9:30 - 13:00 14:00 - 17:00	9:30 - 16:00	30	
1 <sup>st</sup> and Final Proposals	12:30 - 17:00	10:00 - 13:00 14:00 - 17:00	closed	10:00 - 13:00	10:00 - 13:00	10:00 - 13:00 14:00 - 17:00	22.5	25

Ringmer	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Hours per week	% reduction
Current	closed	15:00 - 18:00	9:00 - 12:00	13:30 - 16:30	closed	closed	9	
1 <sup>st</sup> Proposals	closed	13:30 - 17:00	closed	13:30 - 18:00	closed	closed	8	11
Final Proposals	closed	14:00 - 16:00	10:00 - 12:00	14:00 - 16:00	closed	10:00 - 12:00	8	11

Rye	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Hours per week	% reduction
Current	09:00 - 17:30	9:00 - 17:30	10:00 - 17:30	9:00 - 17:30	9:00 - 17:30	9:00 - 17:00	49.5	
1 <sup>st</sup> Proposals	10:00 - 13:00	10:00 - 17:00	10:00 - 16:00	10:00 - 17:00	10:00 - 17:00	10:00 - 17:00	37	25
Final Proposals	10:00 - 17:00	10:00 - 17:00	10:00 - 13:00	10:00 - 17:00	10:00 - 17:00	10:00 - 16:00	37	25

Seaford	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Hours per week	% reduction
Current	9:30 - 17:00	9:30 - 17:00	9:30 - 17:00	9:30 - 17:00	9:30 - 17:00	09:30 - 17:00	45	
1 <sup>st</sup> Proposals	14:00 - 17:00	10:00 - 17:00	10:00 - 13:00	10:00 - 17:00	10:00 - 17:00	10:00 - 16:30	33.5	26
Final Proposals	14:00 - 17:00	10:00 - 17:00	10:00 - 13:00	11:00 - 18:00	10:00 - 17:00	10:00 - 16:30	33.5	26

Uckfield	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Hours per week	% reduction
Current	9:30 - 13:00	09:30 - 17:30	9:30 - 19:00	9:30 - 17:30	10:00 - 19:00	9:30 - 16:00	44.5	
1 <sup>st</sup> and Final Proposals	10:00 - 13:00	10:00 - 16:30	14:00 - 16:30	10:00 - 18:00	10:00 - 16:30	10:00 - 16:30	33	26

Wadhurst	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Hours per week	% reduction
Current	14:00 - 16:30	closed	10:00 - 12:30	14:00 - 16:30	14:00 - 16:30	10:00 - 12:30	12.5	0
1 <sup>st</sup> and Final Proposals	14:00 - 16:30	closed	10:00 - 13:00	closed	14:00 - 16:30	10:00 - 13:00	11	12

Willingdon	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Hours per week	% reduction
Current	9:30 – 12:00 14:00 - 17:00	closed	9:30 – 12:00 14:00 - 17:00	9:30 – 12:00 14:00 - 17:00	9:30 – 12:00 14:00 - 17:00	9.30 - 12.30	25	
1 <sup>st</sup> Proposals	10:00 - 13:00	closed	10:00 – 12:00 14:00 - 17:00	14:00 - 17:00	10:00 – 12:00 14:00 - 17:00	10:00 - 13:00	19	24
Final Proposals	10:00 - 13:00	closed	10:00 – 12:00 14:00 - 17:00	10:00 – 12:00 14:00 - 17:00	14:00 - 17:00	10:00 - 13:00	19	24

## **Rationale for Proposed Future Opening Hours for East Sussex Libraries**

In their responses to the Opening Hours Consultation some people asked the Council to consider different opening hours at specific libraries. These comments were carefully examined and have resulted in changes to the proposed opening hours for 11 of the county's 24 libraries. The following list provides an explanation of the rationale for any variation between the changes that were originally proposed and consulted on (the 1<sup>st</sup> proposals listed above) and the Final Proposals. Table 5.3 in Appendix 1 of the July Cabinet Papers gives a summary of the key issues raised in respondents' comments about the timings of the proposed opening hours, by library. This analysis has helped us to gauge in more qualitative terms, along with the evidence of impact from people's answers to the questionnaire, whether there is sufficient evidence to alter the proposals. It is important to note that to alter the timings of the proposals for a particular library it is necessary to take the provision from elsewhere in the week in order to maintain the required level of saving from each library and overall.

### **Battle**

The final proposals for Battle have not changed from those set out in the public consultation. A range of preferences across the week for desirable opening times were expressed but, on balance, the proposals are felt to be the most appropriate way to meet the necessary reductions while providing a range of suitable times for people to access the library. This is based on our rationale to reduce opening hours at the quietest times while ensuring that those who cannot use the library in core hours are not unfairly disadvantaged, based on our Rationale and Impact Assessment and Equalities Impact Assessment.

### **Bexhill**

The final proposals for Bexhill have not changed from those set out in the public consultation. A range of preferences across the week for desirable opening times were expressed but, on balance, the proposals are felt to be the most appropriate way to meet the necessary reductions while providing a range of suitable times for people to access the library. This is based on our rationale to reduce opening hours at the quietest times while ensuring that those who cannot use the library in core hours are not unfairly disadvantaged, based on our Rationale and Impact Assessment and Equalities Impact Assessment. A significant number of the comments referred to evening opening and it is proposed that the library will retain one late evening opening.

### **Crowborough**

The final proposals for Crowborough have not changed from those set out in the public consultation. A range of preferences across the week for desirable opening times were expressed but, on balance, the proposals are felt to be the most appropriate way to meet the necessary reductions while providing a range of suitable times for people to access the library. This is based on our rationale to reduce opening hours at the quietest times while ensuring that those who cannot use the library in core hours are not unfairly disadvantaged, based on our Rationale and Impact Assessment and Equalities Impact Assessment.

### **Eastbourne**

The final proposals for Eastbourne have not changed from those set out in the public consultation. A range of preferences across the week for desirable opening times were expressed but, on balance, the proposals are felt to be the most appropriate way to meet the necessary reductions while providing a range of suitable times for people to access the library. This is based on our rationale to reduce opening hours at the quietest times while ensuring that those who cannot use the library in core hours are not unfairly disadvantaged, based on our Rationale and Impact Assessment and Equalities Impact Assessment. A significant number of the comments referred to evening opening and it is proposed that the library will retain one late evening opening.



### **Forest Row**

There were two comments specifically on library opening times for Forest Row. However, representations were received in response to the consultation from the Parish Council and a petition signed by local residents, who emphasised the importance of the library as a community venue. We have concluded that the proposed hours are the right pattern of hours overall but should be amended to open on Monday afternoon rather than Friday afternoon to coincide with a popular dance class in the building.

### **Hailsham**

The final proposals for Hailsham have not changed from those set out in the public consultation. Four comments were received expressing preferences for opening times across the week but, on balance, the proposals are felt to be the most appropriate way to meet the necessary reductions while providing a range of suitable times for people to access the library. This is based on our rationale to reduce opening hours at the quietest times while ensuring that those who cannot use the library in core hours are not unfairly disadvantaged, based on our Rationale and Impact Assessment and Equalities Impact Assessment.

### **Hampden Park**

Comments on library opening times for Hampden Park referred to 5pm opening, full day opening/closing and consistent hours. We have concluded that the proposed hours should be amended to create an additional whole day opening, by including a 1 hour lunch closure on two consistently timed full weekdays and with a further two half day openings and full day opening until 4.30pm on Saturday.

### **Hastings**

The final proposals for Hastings have not changed from those set out in the public consultation. A range of preferences across the week for desirable opening times were expressed but, on balance, the proposals are felt to be the most appropriate way to meet the necessary reductions while providing a range of suitable times for people to access the library. This is based on our rationale to reduce opening hours at the quietest times while ensuring that those who cannot use the library in core hours are not unfairly disadvantaged, based on our Rationale and Impact Assessment and Equalities Impact Assessment. A significant number of the comments referred to evening opening and it is proposed that the library will retain one late evening opening.

### **Heathfield**

There were 13 comments on the proposals for Heathfield. A significant number of these referred to the proposed closure on Monday morning. We have concluded that the proposed hours should be amended to open on Monday. It is now proposed that the library will open later on a Thursday instead.

### **Hollington**

There was a small number of comments on the proposals for Hollington. A range of preferences across the week for desirable opening times were expressed but, on balance, the proposals are felt to be the most appropriate way to meet the necessary reductions while providing a range of suitable times for people to access the library. This is based on our rationale to reduce opening hours at the quietest times while ensuring that those who cannot use the library in core hours are not unfairly disadvantaged, based on our Rationale and Impact Assessment and Equalities Impact Assessment.

A significant number of the comments referred to evening opening and it is proposed that the library will retain one late evening opening.

### **Langney**

Comments on the proposals for Langney referred to 5pm opening and all day opening on Saturday. We have concluded that the proposed hours should be amended to open for a full day on Saturday and instead open later on a Tuesday. The library would still opening at 10am on three out of four of the days it is open.

### **Lewes**

The final proposals for Lewes have not changed from those set out in the public consultation. A range of preferences across the week for desirable opening times were expressed. A number of comments referred to all day opening on a Wednesday, where the library is currently open in the morning and the proposal is to close for the whole day. In order to retain Wednesday the library would have to shut at another time to achieve the level of savings. On balance, the proposals are felt to be the most appropriate way to meet the necessary reductions while providing a range of suitable times for people to access the library. This is based on our rationale to reduce opening hours at the quietest times while ensuring that those who cannot use the library in core hours are not unfairly disadvantaged, based on our Rationale and Impact Assessment and Equalities Impact Assessment. A significant number of the comments referred to evening opening and it is proposed that the library will retain one late evening opening.

### **Mayfield**

There were no comments on the proposals for Mayfield. However, based on evidence of the impact of the proposals from the questionnaire results we have concluded that the proposed hours should be amended to shorten the hours slightly on Tuesday and Thursday by half an hour in order to create an extra hour of provision on the Saturday afternoon.

### **Newhaven**

The final proposals for Newhaven have not changed from those set out in the public consultation. A handful of preferences referred to opening until 5pm. On balance, the proposals are felt to be the most appropriate way to meet the necessary reductions while providing a range of suitable times for people to access the library. This is based on our rationale to reduce opening hours at the quietest times while ensuring that those who cannot use the library in core hours are not unfairly disadvantaged, based on our Rationale and Impact Assessment and Equalities Impact Assessment.

### **Ore**

There were no comments on the proposals for Ore and the final proposals have not changed from those set out in the public consultation.

### **Peacehaven**

There were a number of comments on the proposals for Peacehaven, which referred to opening until 5pm. We have concluded that the proposed hours should be amended to open until 5pm on Tuesday and Friday and closing completely on a Wednesday instead. A number of the comments referred to evening opening and it is proposed that the library will retain one late evening opening.

### **Pevensey Bay**

There was a small number of comments on the proposals for Pevensey Bay, referring to opening until 5pm or late. We have concluded that the proposed opening hours are broadly the most appropriate way to meet the necessary reductions while providing a range of suitable times for people to access the library, but that they should be amended to create a consistent lunch hour closure on Thursday and Friday and for the library to open for half an hour longer (until 1.30pm) on Saturdays.

### **Polegate**

The final proposals for Polegate have not changed from those set out in the public consultation. There was little in terms of preferences across the week for desirable opening times expressed and the proposals are felt to be the most appropriate way to meet the necessary reductions while providing a range of suitable times for people to access the library. This is based on our rationale to reduce opening hours at the quietest times while ensuring that those who cannot use the library in core hours are not unfairly disadvantaged, based on our Rationale and Impact Assessment and Equalities Impact Assessment.

### **Ringmer**

There were a number of comments on the proposals for Ringmer, which referred to morning opening on a Wednesday. Representations were also received from the Village Hall Management Committee to open on Saturdays in order to encourage families and working people to visit the library. We have concluded that the proposals should be amended to open for shorter hours over four days in order to open on Wednesday morning and on Saturday.

### **Rye**

There were two comments on the proposals for Rye, which referred to keeping the library open on Monday afternoons.. We have concluded that the proposals should be amended to close earlier on a Wednesday and slightly reduced provision on a Saturday afternoon in order to retain the Monday afternoon provision.

### **Seaford**

A range of preferences across the week for desirable opening times for Seaford were expressed. A number of comments related specifically to a late evening opening, where currently there is no late evening opening. We have concluded that the proposed opening hours are broadly the most appropriate way to meet the necessary reductions while providing a range of suitable times for people to access the library, but that they should be amended to create a late evening until 6pm on Thursday by delaying opening until 11am in the morning.

### **Uckfield**

The final proposals for Uckfield have not changed from those set out in the public consultation. A range of preferences across the week for desirable opening times were expressed but, on balance, the proposals are felt to be the most appropriate way to meet the necessary reductions while providing a range of suitable times for people to access the library. This is based on our rationale to reduce opening hours at the quietest times while ensuring that those who cannot use the library in core hours are not unfairly disadvantaged, based on our Rationale and Impact Assessment and Equalities Impact Assessment.

### **Wadhurst**

The final proposals for Wadhurst have not changed from those set out in the public consultation. There was only one comment on desirable opening times which referred to consistent hours but, on balance, the proposals are felt to be the most appropriate way to meet the necessary reductions while providing a range of suitable times for people to access the library. This is based on our rationale to reduce opening hours at the quietest times while ensuring that those who cannot use the library in core hours are not unfairly disadvantaged, based on our Rationale and Impact Assessment and Equalities Impact Assessment.

### **Willingdon**

There were only two comments on desirable opening times for Willingdon which referred to evening opening. Evening opening is not proposed for those libraries which do not currently have some provision after 5.30pm. However, representations were received in response to the consultation from the Parish Council, who emphasised the importance of Thursday morning provision. We have concluded that the proposed hours are the right pattern of hours overall but should be amended to open on Thursday morning rather than Friday morning to coincide with high footfall in the village at that time.

Notes:

1. There was an error in the calculation of the proposed total weekly opening hours at Pevensey Bay library in the December 2015 Cabinet report. The proposed new opening hours were listed as adding up to 15 hours per week, resulting in a 25% reduction in opening hours. In fact the proposed new opening hours added up to 16.5 hours per week, a reduction of 17%.
2. In the Opening Hours Consultation document there was an error in the current opening times listed for Hampden Park library on a Saturday. It was stated that the library closes for lunch between 13:00 and 14:00 on a Saturday. In fact the library currently opens all day from 9:30 until 16:00. The details for Hampden Park library in the December Cabinet report were correct.
3. In the Opening Hours Consultation document there was an error in the current opening times listed for Willingdon library on a Friday. It was stated that the library closes for lunch between 12:00 and 13:00. In fact the library closes for lunch between 12:00 and 14:00 on a Friday. The details for Willingdon library in the December Cabinet report were correct.